

Licensing Sub-Committee

Agenda

Wednesday 6 September 2023 at 6.30 pm

This meeting will be held remotely

Watch the meeting live: youtube.com/hammersmithandfulham

MEMBERSHIP

Administration:	Opposition:
Councillor Mercy Umeh (Chair) Councillor Wesley Harcourt	Councillor Dominic Stanton

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Public Notice

This meeting will be held remotely. Members of the press and public can watch the meeting live on YouTube: youtube.com/hammersmithandfulham

Speaking at Licensing meetings is restricted to those who have submitted a representation and registered to speak.

Date Issued: 29 August 2023

Licensing Sub-Committee Agenda

6 September 2023

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1. APOLOGIES FOR ABSENCE

2. DECLARATIONS OF INTEREST

If a Councillor has a disclosable pecuniary interest in a particular item, whether or not it is entered in the Authority's register of interests, or any other significant interest which they consider should be declared in the public interest, they should declare the existence and, unless it is a sensitive interest as defined in the Member Code of Conduct, the nature of the interest at the commencement of the consideration of that item or as soon as it becomes apparent.

At meetings where members of the public are allowed to be in attendance and speak, any Councillor with a disclosable pecuniary interest or other significant interest may also make representations, give evidence or answer questions about the matter. The Councillor must then withdraw immediately from the meeting before the matter is discussed and any vote taken.

Where Members of the public are not allowed to be in attendance and speak, then the Councillor with a disclosable pecuniary interest should withdraw from the meeting whilst the matter is under consideration. Councillors who have declared other significant interests should also withdraw from the meeting if they consider their continued participation in the matter would not be reasonable in the circumstances and may give rise to a perception of a conflict of interest.

Councillors are not obliged to withdraw from the meeting where a dispensation to that effect has been obtained from the Standards Committee.

3. DOUGH & SO BAKERY, 140 UXBRIDGE ROAD, LONDON, W12 8AA

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Agenda Item 3

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1. THE APPLICATION

On 3rd Jun 2023, R.H.N Limited ("the applicant") submitted an application for a new premises licence to be granted in respect of the premises known as Dough & So Bakery, 140 Uxbridge Road, London, W12 8AA.

1.1 Application Requested

The applicant has applied to for a new premises licence application for a proposed bakery, and has applied for the licensable activities of the sale of alcohol, recorded music and latenight refreshment as detailed below:

The playing of recorded music - indoors only

Mondays to Sundays between the hours of 07:30 to 02:00.

The provision of late-night refreshment - both indoors and outdoors

Mondays to Sundays between the hours of 23:00 to 02:00.

The sale of alcohol - on the premises only

Mondays to Sundays between the hours of 13:00 to 01:00.

Proposed Opening hours of the premises:

Mondays to Sundays between the hours of 07:30 to 02:00.

A copy of the application form and the plan can be seen on pages 13-20 of this report.

On the 23rd June 2023, the applicant made further amendments to their original application, and increased the licensable hours sought, which is detailed below.

The provision of late-night refreshment - Both indoors and outdoors

Mondays to Sundays between the hours of 23:00 to 04:00. (Previously 23:00 to 02:00)

The sale of alcohol - On the premises only

Mondays to Sundays between the hours of 13:00 to 02:00. (Previously 13:00 to 01:00)

Opening hours of the premises

Mondays to Sundays between the hours of 07:30 to 04:00. (Previously 07:30 to 02:00)

A copy of the amended application can be seen on pages 21-28 of this report.

1.2 Applicants Operating Schedule

The applicant has proposed steps to promote the four licensing objectives if the application is granted. A copy of these can be seen on pages 17-18 of this report.

On the 5th July 2023 following correspondence with the Police, the applicant amended the hours for the sale of alcohol on the premises, late night refreshment indoors and outdoors and the opening hours Monday to Sunday, and agreed to add 12 conditions to the licence, if granted. The application was amended to the following:

Sale by retail of alcohol on the premises

Mondays-Sundays from 11:00 to 23:00

The provision of late night refreshment - Both indoors and outdoors Mondays to Sundays from 23:00 to 00:00.

Proposed opening hours:

Mondays-Sundays from 07:30 to 00:00

Agreed conditions:

- 1. High Definition CCTV shall be installed, operated and maintained, at all times that the premises are open for licensable activities and;
 - shall be checked every two weeks to ensure that the system is working properly and that the date and time are correct. A record of these checks, showing the date and name of the person checking, shall be kept and made available to Police or authorised Council officers on request
 - one camera will show a close-up of the entrance to the premises, to capture a clear, full length image of anyone entering.
 - shall cover any internal or external area of the premises where licensable activities take place.
 - recordings shall be in real time and stored for a minimum period of 31 days with date and time stamping.
 - footage shall be provided free of charge to Police or authorised council officer within 24 hours of a request.
 - a staff member from the premises that is conversant with the operation of the CCTV system shall be on the premises at all times. This staff member will be able to show police or authorised officers of the Licensing Authority recent data footage with the minimum of delay when requested. This data or footage reproduction shall be almost instantaneous.
- 2. All staff responsible for selling alcohol shall receive regular training in the Licensing Act 2003 in terms of the licensing objectives, offences committed under the Act and conditions of the Premises Licence. Written records of this training shall be retained and made available to police and authorised officers of the Licensing Authority on request.
- 3. An incident record shall be kept on the premise and be available for inspection by the police or an authorised officer of the licensing authority at all times the premise is open.
- 4. The premises shall operate a 'Challenge 25' age-restricted sales policy and promote it through the prominent display of posters.
- 5. The licence holder see shall put arrangements in place to ensure that before serving alcohol or other age-restricted goods to customers they believe to be less than 25 years of age, staff ask to see accredited proof of age: that is, proof of age cards carrying the 'PASS'

logo (and no others), a Passport, or UK Driving Licence bearing the photograph and date of birth of the customer.

- 6. The licence holder shall require staff to note any refusals in a refusals log. The refusals log shall record the date and time of the refusal; the name of the staff member refusing; and the reason for refusal. It must be checked and signed monthly by the designated premises supervisor. The refusals log shall be made available for inspection upon request by the Licensing Team, Police or Trading Standards.
- 7. Management shall undertake the relevant training in relation to responding and ensuring the welfare and safeguarding of vulnerable patrons. Management shall risk assess the need for all other relevant staff to undertake such training. Written records of the training completed shall be recorded and available to the Police and Authorised Officers from the Local Authority upon request.
- 8. The sale and supply of alcohol on the premises shall be to customers seated at tables
- 9. Alcohol supplied for consumption ON the premises shall only be supplied with and be ancillary to food to be consumed on the premises at the same time.
- 10. Beer, lager, cider and stout above 5.5% ABV shall not be displayed or sold.
- 11. On days when QPR Football Club are playing at home, all drinks sold for consumption ON the premises shall be supplied in a non-glass vessel for a period of three hours before the advertised kick off time until two hours after the match has been completed.
- 12. On any day that QPR football club play at home, the premise shall not allow any drinking of alcohol in any area outside the front of the premise for three hours before the advertised kick off time until two hours after the match has been completed

A copy of the correspondence can be seen on pages 29-32 of this report.

2. BACKGROUND

The premises is proposing to operate as a bakery. The main access to the premises is located on Uxbridge Road. There is a mixture of both residential and commercial premises within the area, and the premises is directly opposite Shepherds Bush Green. A map showing the location of the premises and neighbouring licensed premises can be seen on pages 33-37 of this report.

There are options for transport away from the area including buses and taxis which run from in and around the Uxbridge Road area. Shepherds Bush Market tube station is a 3-minute walk away, Shepherds Bush tube and Shepherds Bush overground stations are a 4-minute walk away and Goldhawk Road tube station is an 8-minute walk away.

3. CONSULTATION

A public notice was displayed at the premises for 28 days. The application was advertised in a local circular and all statutory consultees were notified as required by the Regulations. The Council has served written notice of hearing upon the applicant and all those parties that have made representations in respect of the application.

3.1. Relevant Representations

The licensing section received twelve representations objecting to the licence application. These were made up of one representation from the Licensing Authority, one representation from Noise & Nuisance, one from the Community Safety Team, one from the Caxton Village Tenants and Resident's Association and eight from local residents. A copy of the representations can be seen on page 38-67 of this report.

The licensing section also received comments from the Planning team. A copy of the comments can be seen on page 68-69 of this report.

4. OTHER INFORMATION

4.1 Enforcement History

On the 13th May 2023 at approximately 23:14 an officer from the Council's Noise and Nuisance team managed to purchase a savoury snack that was heated on the premises. The officer left the area at approximately 23:30 and noted that the business was still open and was not showing any signs of preparing to close. The Licensing team subsequently sent a warning letter to the licence holder for this offence.

On the 17th June 2023 at approximately 23:25 an officer from the Council's Noise and Nuisance team arrived at the premises and noted that the business was open to customers, and witnessed a customer being served coffee. Shortly afterwards the officer purchased a hot chicken tikka panini prior to leaving the premises. The Licensing team subsequently sent a warning letter to the licence holder for this offence.

A further test purchase was attempted on 30th June 2023 at approximately 23:13, however the business was found to be closed with shutters down.

4.2 Event Notices ("TENs")

No TENs have been submitted in respect of this premises in the past twelve months.

5. POLICY CONSIDERATIONS

- **5.1** Section 5 pages 12 and 13 of the Statement of Licensing Policy ("SLP") states that in order to ensure the promotion of the four Licensing Objectives the Licensing Authority will require applicants to detail in their operating schedule:
 - the steps proposed to promote the licensing objective of the prevention of crime and disorder on, and in the vicinity of, the premises, having regard to their location, character, condition, the nature and extent of the proposed use and the persons likely to use the premises;
 - the steps proposed to ensure the physical safety of people using the relevant premises or place;

- how they intend to prevent nuisance arising, prevent disturbance and protect amenity so far as is appropriate to ensure that the Licensing Objectives are met. Where there is a relevant representation regarding extended hours, the Licensing Authority will not permit an extension unless it is satisfied that the Licensing Objectives would be met;
- the measures and management controls in place to protect children from harm. Where appropriate a written childcare policy should be available and be incorporated in the induction of staff.
- **5.2** Policy 1 page 18 of the SLP states that states that applicants are expected to obtain sufficient information to enable them to demonstrate, the steps they propose to take to promote the licensing objectives; and that they understand the layout of the local area and physical environment including:
- a) crime and disorder hotspots;
- b) proximity to residential premises;
- c) proximity to areas where children may congregate;
- d) any risk posed to the local area by the applicants' proposed licensable activities; and
- e) participation in any local initiatives (for example, local crime reduction initiatives or voluntary schemes, such as 'Ask for Angela', local taxi-marshalling schemes, street pastors and other schemes) which may help to mitigate potential risks.

Applicants are expected to include positive proposals in their application on how they will manage any potential risks

- **5.3** Policy 3 page 21 of the SLP states that where there is a relevant representation, the Licensing Authority will consider each particular case on its merits having regard in particular to the following matters:
- a) Whether the licensed activities are likely to have an adverse impact especially on local residents and, if there is potential to have an adverse impact, what, if any, appropriate measures will be put in place to prevent it;
- b) Whether there will be a substantial increase in the cumulative adverse impact from these or similar activities, on an adjacent residential area;
- c) Whether there is a suitable level of public transport accessibility to and from the premises at the appropriate times;
- d) Whether the activity will be likely to lead to a harmful and unmanageable increase in car parking demand in surrounding residential streets suffering high levels of parking stress or on roads forming part of the Strategic London Road Network or the London Bus Priority Network leading to a negative impact on the Licensing Objectives relating to the prevention of crime, disorder, anti-social behaviour (ASB), nuisance and vehicle emissions;
- e) Whether there have been any representations made by Responsible Authorities, or other relevant agency or representative.

The Licensing Authority will closely scrutinise extended hours applications to ensure that the Licensing Objectives are met. In determining an application the licensing committee might decide that the circumstances are such that a restriction on hours is the only appropriate means to achieve the Licensing Objectives. If an 'hours' restriction is imposed, the Licensing Authority will normally require that customers should be allowed a minimum of thirty minutes to consume alcohol.

To act as a guide for new or existing operators we have set out the suggested closing times for licensed premises below:

Type of premises	Town centres	Mixed use areas	Residential areas
Restaurants and cafes	Fri – Sat 01:30 Mon - Thurs 01:00	Fri – Sat 01:00 Mon - Thurs 00:00	Fri – Sat 23:00
	Sun – 00:00	Sun – 23:00	Sun – 22:00

5.4 Policy 4 pages 22 and 23 of the SLP state that the Licensing Authority are keen to welcome and support new businesses in the borough. We will balance this with our responsibility to identify where an area is receiving a lot of complaints about existing licensing activity. We will consider if, by granting a licence, it would contribute to the negative impact in the area.

Any Responsible Authority or other persons may object to applications for new premises licences/ certificates or variations of existing licences, on the grounds that the premises will have a negative cumulative impact in the area in question, on one or more of the four Licensing Objectives. See Section 182 guidance, which contains further information on cumulative impact.

In determining an application where there has been a relevant representation the Licensing Authority will, where appropriate, take into account the cumulative effect of the number, type and density of licensed premises already existing in the area. Consideration will be given to the proximity to any drug and alcohol treatment site, A&E department or homeless hostel in a local area type remit ie applicants need to make the case for how they would not increase further problems for residents/clients nearby.

In coming to any decision regarding cumulative impact the Licensing Authority will consider other mechanisms outside of the licensing regime which may also be available to address this issue, these include but are not limited to:

- Planning controls (where development or change of use is involved, or where trading hours are limited by planning conditions)
- Police and other enforcement of the normal law concerning disorder and anti-social behaviour.
- Prosecution or other enforcement of any personal licence holder or member of staff at such premises who is selling alcohol to people who are drunk
- Prosecution or other enforcement of any personal licence holder or member of staff at such premises who is selling to underage persons or selling illegal alcohol or tobacco Police powers to close down instantly any licensed premises or temporary events on grounds of disorder, the likelihood of disorder or excessive noise emanating from the premises, for up to 24 hours.
- The power of the police, other responsible authorities, a local resident, business or Councillor to seek a review of the licence or certificate in question.
- Police and Local Authority power to issue a Closure Notice for up to 48 hours where serious anti-social behaviour is taking place at licensed premises under the Anti-social Behaviour, Crime and Policing Act 2014.

- To ensure that residents are protected from the negative impact of late-night local licensing activities the Licensing Authority may decide to adopt an Area Specific Cumulative Impact Policy in relation to a specific area; where the number, type and density of premises providing licensable activities is having a serious negative impact on the local community and local amenities.
- 5.5 Policy 11 page 30 of the SLP states that population densities in this borough are high, with many residential premises located above or in close proximity to licensed premises. This means that the public nuisance and crime and disorder objectives will be of paramount concern when evaluating Operating Schedules. Licensing Committees will place high regard on the control measures put in place by the applicant to ensure that our residents are protected from the potential detrimental effects of any licensed premises.
- 5.6 Policy 13 page 31 of the SLP states that despite Licensing and Planning being under different legislation, the Licensing Authority will ensure that the licensing regime is in line with the planning regime in Hammersmith & Fulham as far as is possible. The local planning authority has powers to control opening times of all new establishments seeking planning permission, where harm might occur.

Where an applicant is granted a premises licence with operating hours that are different to the hours permitted by the premises planning permission, the applicant must observe the earlier closing time. Premises operating in breach of their planning permission would be liable to prosecution under planning law. We would suggest that the applicant contacts Planning apply to vary their conditions.

The Licensing Authority may refuse to grant a licence if a representation from the Planning Department has been received AND ONE or more of the licensing objectives would not be promoted.

5.7 Policy 16 pages 33 of the SLP states the Licensing Authority expects licence applications to specifically include measures to ensure the safety of women and girls in licensed premises.

The Licensing Authority will use its powers to regulate the night-time economy, both with specific regard to spiking incidents and more generally in relation to violence against women and girls. This may include:

- a) Using the Licensing Authority's powers to impose conditions or revoke premises licenses, where venues do not take sufficient measures to protect and provide support to customers in spiking incidents;
- b) Considering the prevalence, prevention and reporting of sexual harassment and misconduct and gender-based violence in licensed premises.
- c) Requiring the presence of suitably trained and accredited door staff,
- d) Require presence of CCTV, or to introduce entry searches for example. Licence applicants and existing licence holders are encouraged to include in their operating schedules clear polices relating to potential abuse or violence against women and girls.
- **5.8** Annex 1 pages 35 and 36 of the SLP in relation to the prevention of crime and disorder states licence applicants will be expected to demonstrate the following in their operating schedules:

- i. The likelihood of any violence, public order or policing problem if the licence is granted;
- ii. The measures taken to control admission to the premises, and to take reasonable steps to prevent the occurrence of crime and disorder and public nuisance immediately outside the premises, where and to the extent that these matters are within their control.
- iii. Past conduct and prior history of complaints against the premises;
- iv. Whether a dispersal policy has been prepared to minimise the potential for disorder as customers leave the premises; and
- v. Any relevant representations.
- g) Conditions will, so far as possible, reflect local crime prevention strategies, and the Licensing Authority will also have regard to the views of the local Crime and Disorder Reduction Partnership.
- h) Crime and disorder in the vicinity of the premises: this may include the crime and disorder risks arising from persons queuing to enter the premises; persons exiting the premises and customers smoking eating or drinking in outdoor areas and on the highway outside the premises. This can also include crime arising from pickpockets and bag snatchers, particularly in open spaces or crowded areas where alcohol is being consumed.
- j) CCTV using CCTV inside and/or outside the premises together with appropriate procedures and having staff properly trained to use CCTV equipment.
- k) dispersal procedures establishing appropriate dispersal procedures to minimise the potential for crime and disorder when customers are leaving the premises.
- **5.9** Annex 1 pages 38 to 40 of the SLP in relation to the prevention of public nuisance states that the Licensing Authority will particularly consider the following matters where they are material to the individual application:
- ii. The proximity of residential accommodation;
- iii. The type of use proposed, including the likely numbers of customers, proposed hours of operation and the frequency of activity;
- v. The steps taken or proposed to be taken by the applicant to prevent disturbance by customers arriving at or leaving the premises.
- viii. The steps taken or proposed to be taken by the applicant to prevent queuing (either by pedestrian or vehicular traffic). If some queuing is inevitable then queues should be diverted away from neighbouring premises or be otherwise managed to prevent disturbance or obstruction;
- ix. The steps taken or proposed to be taken by the applicant to ensure staff leave the premises quietly;
- x. The arrangements made or proposed for parking by patrons, and the effect of parking by patrons on local residents;
- xi. The provision for public transport in the locality (including taxis and private hire vehicles) for patrons;
- xii. The level of likely disturbance from associated vehicular and pedestrian movement to and from the premises;
- xiii. The delivery and collection areas and delivery/collection times;
- xiv. The siting of external lighting, including security lighting that is installed inappropriately;
- xv. The arrangements for refuse disposal, storage and the prevention/tidying of litter (including fly posters and illegal placards);
- xix. Any other relevant activity likely to give rise to nuisance;

xx. Any representations made by the Police, or other relevant agency or representative;

The following provides a non-exhaustive list of risks associated with the public nuisance objective that applicants may want to consider when preparing their Operating Schedule:

- j) **Deliveries/collections** noise from deliveries to and/or collections (e.g. refuse) from the premises are another common source of complaint. Consider the times of such deliveries/collections and make sure you specify to any contractors that deliveries/collections should not be made at anti-social times. As a guide, the Noise and Nuisance Service recommend that deliveries/collections should only be made between the hours of 7:30am and 9:00pm, depending on the proximity of residential and/or other noise sensitive properties.
- k) Late night refreshment applicants in respect of late night takeaways should demonstrate that they have assessed the risk of persons congregating in large numbers in the vicinity of their premises. Where appropriate, applicants should demonstrate suitable measures to address this problem.
- l) **Light pollution** this is an increasingly common source of complaint, particularly from illuminated signs and external security lighting. Where provided, illuminated signs should not cause glare to neighbouring properties, ideally being turned off at night, and external lighting should be angled and/or diffused to also prevent nuisance.
- p) **Queue management** establishing appropriate procedures to avoid the need for customers to queue before entering the premises or, where queuing cannot be avoided, to manage queues so as to minimise the potential for crime and disorder or public nuisance by customers who are queuing.
- r) **Waste** consider how and where waste will be stored/disposed of at the end of trading hours, particularly if trading until late at night. This is important because the disposal of glass and/or cans to outside bin areas can be very noisy and give rise to complaints, so it may be necessary to store such items and other non-degradable refuse inside the premises until the next trading day. Consideration should also be given to the time of deliveries to minimize disruption to local residents.
- s) **Litter** for example, litter patrols for late night take-away premises

6. DETERMINATION

- **6.1** In determining this application, the Committee must have regard to the representations and take such of the following steps as it considers necessary for the promotion of the licensing objectives. The steps are:
- (a) Grant the application in full
- (b) Grant the application in part modifying the proposed hours, activities or conditions.
- (c) Reject the application

It is the Council's duty under the Licensing Act 2003 ("The Act") to determine applications with a view to promoting the four licensing objectives; Prevention of Crime and Disorder, Public Safety, Prevention of Public Nuisance and the Protection of Children from Harm.

In reaching a decision the Council shall consider the details of any relevant representations received; the applicant's Operating Schedule; the Council's adopted Statement of Licensing Policy and the guidance issued by the Secretary of State under section 182 of the Act.

If the Committee is minded to grant the application conditions may be attached to the licence to alleviate the concerns raised through the representations.

Application amended on the 14/06/2023 with agent's consent

Application for a premises licence to be granted under the Licensing Act 2003

Case number 2023/00895/LAPR

Payment transaction 256-16077

reference

Amount paid £315

Date submitted 03/06/2023

Are you the applicant or their Agent

agent?

PREMISES DETAILS

Premises address

140 Uxbridge Road, London W12 8AA

If the premises could not be found please enter the address here, or if the premises has no address give a detailed description (including the Ordnance Survey references

Trading name (if any Dough and So Bakery

Telephone number at the

premises (if any

Are the premises in the course of construction?

No

Non-domestic rateable value 35000

if the premises

Will the premises be exclusively or primarily used for the supply of alcohol for consumption on the premises?

NO

APPLICANT DETAILS

I am applying as a person other than an individual

Please confirm if you are

applying as

as a limited company/ limited liability partnership

Applicant name R.H.N Limited

Address 140 Uxbridge Road

LONDON W12 8AA

Registered company number 10752016

Telephone number

Email address

I confirm that: I am carrying on or proposing to carry on a business

which involves the use of the premises for licensable

activities

Alternative details for correspondence

Contact name (if different

from premises user)

Business name

Correspondence address

Daytime/ business telephone

number

Evening/ home telephone

number

Mobile phone number

Email address

OPERATING SCHEDULE

When do you want the premises licence to start?

01/07/2023

If you want the licence to be valid for only a limited period, when do you want it to end?

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend

Please give a general description of the premises.

Ground Floor premises with Kitchen and storage to rear of the premises, Ingress and Egress for the customers only from the front of the premises. Rear exist only for fire escape for staffs and taking away rubish

What licensable activities do you intend to carry on from the premises? recorded music, late night refreshment, supply of alcohol

HOURS OPEN TO THE PUBLIC

Standard days

Mondays

Start 07:30

Finish 02:00

Tuesdays

Start 07:30

Finish 02:00

Wednesdays

Start 07:30

Finish 02:00

Thursdays

Start 07:30

Finish 02:00

Fridays

Start 07:30

Finish 02:00

Saturdays

Start 07:30

Finish 02:00

Sundays

Start 07:30

Finish 02:00

Please state any seasonal variations

Non standard timings. Where you intend to use the premises at different times to those listed above, please list

RECORDED MUSIC

Please give further details

here

Playing of recorded music purely internal within the premises only

Will the performance of recorded music take place indoors, outdoors or both?

Indoors

Standard days

Mondays

Start	07:30
Finish	02:00

Tuesdays

Start 07:30 Finish 02:00

Wednesdays

 Start
 07:30

 Finish
 02:00

Thursdays

 Start
 07:30

 Finish
 02:30

Fridays

Start 07:30 Finish 02:00

Saturdays

Start 07:30 Finish 02:30

Sundays

Start 07:30 Finish 02:00

Please state any seasonal variations

N/A

Non standard timings. Where you intend to use the premises for recorded music at different times to those listed above, please list.

N/A

LATE NIGHT REFRESHMENT

Please give further details

here

Only need from 23:00 - 02:00 but no alcohol outside

Will the provision of late night refreshment take place indoors, outdoors or both?

Both

Standard days

Mondays

Start	23:00
Finish	02:00

Tuesdays

Start	23:00
Finish	02:00

Wednesdays

Start	23:00
Finish	02:00

Thursdays

Start	23:00
Finish	02:00

Fridays

Start	23:00
Finish	02:00

Saturdays

Start	23:00
Finish	02:00

Sundays

Start	23:00
Finish	02:00

Please state any seasonal variations

N/A

Non standard timings. Where you intend to use the premises for late night refreshment at different times to those listed above, please list.

N/A

SUPPLY OF ALCOHOL

Please give further details

here

Alcohol with hot food

Will the supply of alcohol be for consumption on the premises, off the premises or both?

On the premises

Standard days

Mondays

Start	13:00
Finish	01:00

Tuesdays

 Start
 13:00

 Finish
 01:00

Wednesdays

Start	13:00
Finish	01:00

Thursdays

Start	13:00
Finish	01:00

Fridays

Start 13:00 Finish 01:00

Saturdays

Start 13:00 Finish 01:00

Sundays

 Start
 13:00

 Finish
 01:00

Please state any seasonal variations

N/A

Non standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed above, please list.

N/A

Details of the individual whom you wish to specify on the licence as the designated premises supervisor

Full name Mr Hassan Ferdousara

Date of birth

Home address of 140 Uxbridge Read prospective designated premises supervisor W12 8AA

Personal licence number (if

known)

Issuing authority (if known)

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children

Describe the steps you intend to take to promote the licensing objectives

a) General- all four licensing objectives (b,c,d and e)

Personal Licence holder would be on the premises at all times,

Designated Premises Supervisor is nominated;

Sufficient number of staff would always be on the premises to cover longer hours & busy times most especially public holidays and regular training for staff is organised.

b) The prevention of crime and disorder

Sufficient number of door supervisors when required;

No alcohol is allowed out of the premises as all drinks are only consumed within the premises.

plastic cups & bottles used externally; regular glass collections;

Alcohol would not be served to under aged, hence, a request for photographic identification to control underage drinking;

Outside - plastic furniture and secured to a fixed object;

taxi booking service provided for customers;

CCTV in place; UV lights in toilets;

c) Public safety

Annual gas safety check; ring main electrical check (once every 5 years); PAT testing (portable electrical appliance testing); up to date health & safety policy & risk assessments undertaken; employers & public liability insurance in place; sufficient lighting internally & externally; regular fire checks & servicing of fire detection & extinguishing equipment; emergency procedures in place; designated smoking/non-smoking areas; good housekeeping procedures in place.

- d) The prevention of public nuisance
- d) The prevention of public nuisance:

We keep doors & windows closed, we have noise restrictions on equipment, restrict the hours of outside entertainment, no use of speakers at all, have signage in place asking people to leave quietly, make regular sound checks inside & outside of the premises, ensure the entertainers and customers are aware of any noise restrictions placed on them prior to commencement.

- e) The protection of children from harm
- e) The protection of children from harm:

No children allowed on the premises after 23.00! we restrict areas where children are allowed, no children to go into the bar area, restrict hours when children are allowed on the premises.

DECLARATIONS

I have enclosed a plan of the premises

Yes

I have enclosed the consent form completed by the individual I wish to be designated premises supervisor

Yes

I understand I must now advertise my application

Yes

It is an offence, under section 158 of the Licensing Act 2003, to make a false statement in or in connection with this application. Those who make a false statement may be liable on summary conviction to a fine of any amount.

It is an offence under section 24b of the Immigration Act 1971 for a person to work when they know, or have reasonable cause to believe, that they are disqualified from doing so by reason of their immigration status. Those who employ an adult without leave or who is subject to conditions as to employment will be liable to a civil penalty under section 15 of the Immigration, Asylum And Nationality Act 2006 and pursuant to section 21 of the same act, will be committing an offence where they do so in the knowledge, or with reasonable cause to believe, that the employee is disqualified.

The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licensable activity) and I have seen a copy of his or her proof of entitlement to work, or have conducted an online right to work check using the Home Office online right to work checking service which confirmed their right to work.

Page 19

I have the consent of any individuals or third parties listed in this form to provide their personal details and I am authorised to submit this application on behalf of all applicants.

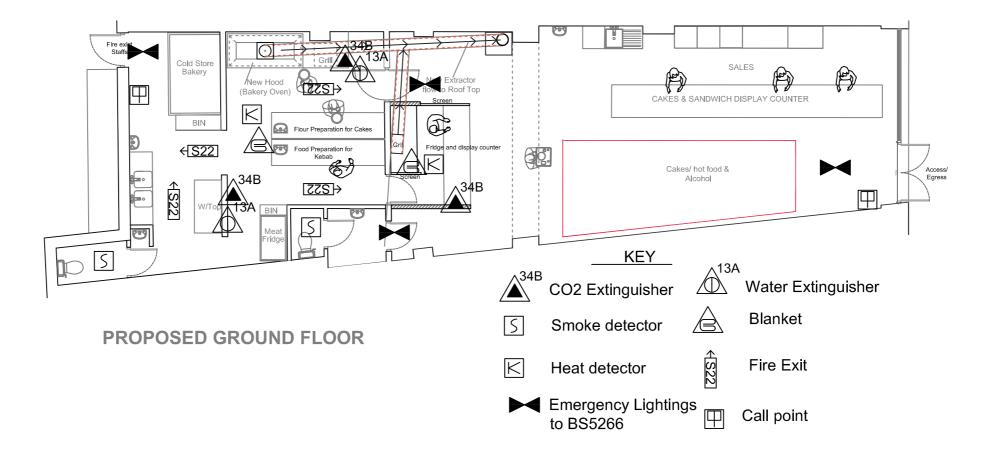
I have read the privacy policy and agree for my details to be used by the council to contact me about this application and any changes to this service that may affect me.

I agree to the above Yes I agree to the above declaration

Full name Wale Adelaja

Capacity Agent

Date 03/06/2023



PROJECT GRILLED EATERY

N

HASSAN FERDOUSARA 140 UXBRIDGE ROAD LONDON W12 8AA

DWG. TITLE:	PLANS	SCALE:	1:100 @ A3	Γ
JOB No.	2341	DRAWN:	WA	ı
DWG. No.	02	DATE:	06/06/2023	ı
REVISION:		COMMENT:	PLANNING	l
DATE DEVISED:		FILE NAME		l٨

DE_wale Consulting Ltd

1 ANGLESEA ROAD LONDON SE18 6EG

TEL: 020 337190110 FAX: 020 8305 7438 MOBILE: 07949 526 155

Application amended on the 23/06/2023 with agent's consent

Application for a premises licence to be granted under the Licensing Act 2003

Case number 2023/00895/LAPR

Payment transaction 256-16077

reference

Amount paid £315

Date submitted 03/06/2023

Are you the applicant or their Agent

agent?

PREMISES DETAILS

Premises address

140 Uxbridge Road, London W12 8AA

If the premises could not be found please enter the address here, or if the premises has no address give a detailed description (including the Ordnance Survey references

Trading name (if any Dough and So Bakery

Telephone number at the

premises (if any

Are the premises in the course of construction?

No

Non-domestic rateable value 35000

if the premises

Will the premises be exclusively or primarily used for the supply of alcohol for consumption on the premises?

NO

APPLICANT DETAILS

I am applying as a person other than an individual

Please confirm if you are

applying as

as a limited company/ limited liability partnership

Applicant name R.H.N Limited

Address 140 Uxbridge Road

LONDON W12 8AA

Registered company number 10752016

Telephone number

Email address

I confirm that I am carrying on or proposing to carry on a business

which involves the use of the premises for licensable

activities

Alternative details for correspondence

Contact name (if different

from premises user)

Business name

Correspondence address

Daytime/ business telephone

number

Evening/ home telephone

number

Mobile phone number

Email address

OPERATING SCHEDULE

When do you want the premises licence to start?

01/07/2023

If you want the licence to be valid for only a limited period, when do you want it to end?

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend

Please give a general description of the premises.

Ground Floor premises with Kitchen and storage to rear of the premises, Ingress and Egress for the customers only from the front of the premises. Rear exist only for fire escape for staffs and taking away rubish

What licensable activities do you intend to carry on from the premises? recorded music, late night refreshment, supply of alcohol

HOURS OPEN TO THE PUBLIC

Standard days

Mondays

Start 07:30

Finish 02:00 04:00

Tuesdays

Start **07:30**

Finish 02:00 04:00

Wednesdays

Start 07:30

Finish 02:00 04:00

Thursdays

Start 07:30

Finish 92:00 04:00

Fridays

Start **07:30**

Finish 02:00 04:00

Saturdays

Start 07:30

Finish 02:00 04:00

Sundays

Start 07:30

Finish 02:00 04:00

Please state any seasonal variations

Non standard timings. Where you intend to use the premises at different times to those listed above, please list

ORDED MUSIC

give further details

here

the pr arded c purely internal w es only Playing o

of recorded music take p Will the perfe ors, outdoors or both?

Indoors

Standard	
Mond	
Str	7:30
⊿n	
days	
Stal	7:30
Finish	02:00
Wednesda	
Start	07:30
Finish	02:00
Thursda	
Start	07:30
F'	30
ays	27
Si	/:30
Finish	02:00
Saturday	7
Start	07:30
Finish	02:30

ase state any seasonal va

N/A

Fir

Sundays

Start

Non standard timings. Where you intend to use the premises for recorded music at different times to those listed above, please list.

07:30

2:00

N/A

LATE NIGHT REFRESHMENT

Please give further details

here

Only need from 23:00 - 02:00 but no alcohol outside

Will the provision of late night refreshment take place indoors, outdoors or both?

Both

Standard days

Mondays

Start 23:00

Finish 02:00 04:00

Tuesdays

Start 23:00

Finish 02:00 04:00

Wednesdays

Start 23:00

Finish 92:00 04:00

Thursdays

Start 23:00

Finish 92:00 04:00

Fridays

Start 23:00

Finish 92:99 04:00

Saturdays

Start 23:00

Finish 02:00 04:00

Sundays

Start 23:00

Finish 92:00 04:00

Please state any seasonal variations

N/A

Non standard timings. Where you intend to use the premises for late night refreshment at different times to those listed above, please list.

N/A

SUPPLY OF ALCOHOL

Please give further details

here

Alcohol with hot food

Will the supply of alcohol be for consumption on the premises, off the premises or both?

On the premises

Standard days

Mondays

Start 13:00

Finish 01:00 02:00

Tuesdays

Start 13:00

Finish 02:00

Wednesdays

Start 13:00

Finish 02:00

Thursdays

Start 13:00

Finish 91:00 02:00

Fridays

Start 13:00

Finish 02:00

Saturdays

Start 13:00

Finish 91:00 02:00

Sundays

Start 13:00

Finish 01:00 02:00

Please state any seasonal variations

N/A

Non standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed above, please list.

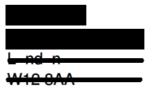
N/A

Details of the individual whom you wish to specify on the licence as the designated premises supervisor

Full name Mr Hassan Ferdousara

Date of birth







Personal licence number (if

known)

Issuing authority (if known)

Please highlight any adult entertainment or services activities other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children

Describe the steps you intend to take to promote the licensing objectives

a) General- all four licensing objectives (b,c,d and e)

Personal Licence holder would be on the premises at all times,

Designated Premises Supervisor is nominated:

Sufficient number of staff would always be on the premises to cover longer hours & busy times most especially public holidays and regular training for staff is organised.

b) The prevention of crime and disorder

Sufficient number of door supervisors when required;

No alcohol is allowed out of the premises as all drinks are only consumed within the premises.

plastic cups & bottles used externally; regular glass collections;

Alcohol would not be served to under aged, hence, a request for photographic identification to control underage drinking;

Outside - plastic furniture and secured to a fixed object;

taxi booking service provided for customers;

CCTV in place; UV lights in toilets;

c) Public safety

Annual gas safety check; ring main electrical check (once every 5 years); PAT testing (portable electrical appliance testing); up to date health & safety policy & risk assessments undertaken; employers & public liability insurance in place; sufficient lighting internally & externally; regular fire checks & servicing of fire detection & extinguishing equipment; emergency procedures in place; designated smoking/non-smoking areas; good housekeeping procedures in place.

- d) The prevention of public nuisance
- d) The prevention of public nuisance:

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DECLARATIONS

I have enclosed a plan of the premises

Yes

I have enclosed the consent form completed by the individual I wish to be designated premises supervisor

Yes

I understand I must now advertise my application

Yes

Is an offence, under secon 158 of he Licensing Aci2003, o make a faise sia emen in or in connection with his application. Those who make a faise sia emen imay be able on summary conviction to a fine of any amount.

Is an offence under second 24b of he Immigra on Aci 1971 for a person of work when hey know, or have reasonable cause of be eve, had hey are disquarted from doing so by reason of heir mmigra on sialus. Those who employ an adulushous eave of who sisubles of conditions as of employment with the labelogical pursuant of second 21 of height same actions, with the committee of the labelogical pursuant of second 21 of height same actions, with the committee of second 21 of height same actions. It is also second 21 of height same actions and second 21 of height same actions and second 21 of height same actions.

The DPS named n hs app ca on form sen ed o work n he UK (and s no subject o conditions prevening him or her from doing work relating of a censable acivy) and I have seen a copy of his or her proof of en emen o work, or have conducted an onine gho work check using he ome O ce on neigho work checking selvice which con med he righo work.

I have he consen of any nd v duas or h rd par es s ed n h s form o prov de he r persona de a s and I am au hor sed o subm h s app ca on on behaf of a app can s.

I have read he pr vacy po cy and agree for my de a s o be used by he counc o con ac me abou h s app ca on and any changes o h s serv ce ha may affec me.

I agree to the above Yes I agree to the above declaration

Full name Wale Adelaja

Capacity Agent

Date 03/06/2023

From: Licensina HF: H&F

To:

Date:

Subject: Licensing Act 2003 - Reference: 2023/00895/LAPR 23 June 2023 09:28:45

Attachments: image001.png image005.png image006.png

Lisensing-plan-RevA.pdf consent form.pdf

New Premises Licence application received - 202300895LAPR.pdf

Dear Officers and Councillors,

Licensing Act 2003

Reference: 2023/00895/LAPR

Premises: Dough and So Bakery 140 Uxbridge Road London W12

The applicant has notified the licensing authority that they wish to make further amendments to their application, as a result of these changes the last date for representations is now the 21st July 2023. An amended copy of the application form is attached.

Licensable activities sought

The provision of late night refreshment - Both indoors and outdoors Mondays to Sundays between the hours of 23:00 to 04:00. (Previously 23:00 to 02:00)

The sale of alcohol - On the premises only

Mondays to Sundays between the hours of 13:00 to 02:00. (Previously 13:00 to 01:00)

Opening hours of the premises

Mondays to Sundays between the hours of 07:30 to 04:00. (Previously 07:30 to 02:00)

Kind Regards,

William Asante

Licensing Compliance Assistant Licensing

The Economy Department

Hammersmith & Fulham Council Licensing Team: 020 8753 1081 Direct Line: 075 0078 2708

William.Asante@lbhf.gov.uk



We would be grateful if you could spare a few minutes to complete this short Customer Satisfaction Survey about your recent interaction with our team.



From: Evans Dan - AW-CU

Sent: Wednesday, July 5, 2023 2:55 PM **To:** Licensing HF: H&F < licensing@lbhf.gov.uk>

Cc:; Cardwell Kris J - AW-CU <

Subject: FW: 2023/00895/LAPR -Dough and So Bakery 140 Uxbridge Road London W12 8AA

Good Afternoon Licensing,

Please refer to the conditions agreed (highlighted in red below) between the Police and the applicant for the above application.

Kind regards,

Dan

Dan Evans

Police Constable 4290AW

Licensing Officer – Hammersmith and Fulham

Central West BCU

Address: Hammersmith Police Station, 226 Shepherds Bush Road, W6 7NX



Visit our website: www.met.police.uk



From: Wale Adelaja Sent: 05 July 2023 11:32

To: ferdous>; Evans Dan - AW-CU >; Cardwell Kris J - AW-CU

Subject: Re: 2023/00895/LAPR -Dough and So Bakery 140 Uxbridge Road London W12 8AA

Dear Daniel Evans

This is just to confirm that Mr Ferdous has agreed to the set conditions as stated in your email of the 4th July 2023 concerning the application of a premises license.

The premises owner is keen to put in a fresh application after a probational period of observing these conditions.

Thanks very much for your help in this matter.

Ade**WALE** Adelaja (Chartered Architect. arb, ківа, каб)

On Tuesday, 4 July 2023 at 22:21:18 BST,

Original Message From: Evans Dan - AW-CU To: Wale Adelaja Date: 04/07/2023 07:54 PDT Subject: RE: 2023/00895/LAPR -Dough and So Bakery 140 Uxbridge Road London W12 8AA
Good Afternoon Mr Ferdousara,
It was good to meet you today and discuss your business model.
As discussed I would advise the following changes to the application. Including changes to opening hours; changes to the hours of sales of alcohol (ON the premise); and conditions to be added. These are all highlighted in red below.
Open Hours:
Monday to Sunday
0730 – 0000
Alcohol Sales
ON premise only
1100-2300
Provision of Late night refreshment
2300-0000
Conditions

- 1. High Definition CCTV shall be installed, operated and maintained, at all times that the premises are open for licensable activities and;
- shall be checked every two weeks to ensure that the system is working properly and that the date and time are correct. A record of these checks, showing the date and name of the person checking, shall be kept and made available to Police or authorised Council officers on request
- one camera will show a close-up of the entrance to the premises, to capture a clear, full length image of anyone entering.

- shall cover any internal or external area of the premises where licensable activities take place.
- recordings shall be in real time and stored for a minimum period of 31 days with date and time stamping.
- footage shall be provided free of charge to Police or authorised council officer within 24 hours of a request.
- a staff member from the premises that is conversant with the operation of the CCTV system shall be on the premises at all times. This staff member will be able to show police or authorised officers of the Licensing Authority recent data footage with the minimum of delay when requested. This data or footage reproduction shall be almost instantaneous.
- 2. All staff responsible for selling alcohol shall receive regular training in the Licensing Act 2003 in terms of the licensing objectives, offences committed under the Act and conditions of the Premises Licence. Written records of this training shall be retained and made available to police and authorised officers of the Licensing Authority on request.
- 3. An incident record shall be kept on the premise and be available for inspection by the police or an authorised officer of the licensing authority at all times the premise is open.
- 4. The premises shall operate a 'Challenge 25' age-restricted sales policy and promote it through the prominent display of posters
 - 5. The licence holder see shall put arrangements in place to ensure that before serving alcohol or other age-restricted goods to customers they believe to be less than 25 years of age, staff ask to see accredited proof of age: that is, proof of age cards carrying the 'PASS' logo (and no others), a Passport, or UK Driving Licence bearing the photograph and date of birth of the customer.
 - 6. The licence holder shall require staff to note any refusals in a refusals log. The refusals log shall record the date and time of the refusal; the name of the staff member refusing; and the reason for refusal. It must be checked and signed monthly by the designated premises supervisor. The refusals log shall be made available for inspection upon request by the Licensing Team, Police or Trading Standards.
- 7. Management shall undertake the relevant training in relation to responding and ensuring the welfare and safeguarding of vulnerable patrons. Management shall risk assess the need for all other relevant staff to undertake such training. Written records of the training completed shall be recorded and available to the Police and Authorised Officers from the Local Authority upon request.
- 8. The sale and supply of alcohol on the premises shall be to customers seated at tables
- 9. Alcohol supplied for consumption ON the premises shall only be supplied with and be ancillary to food to be consumed on the premises at the same time.

- 10. Beer, lager, cider and stout above 5.5% ABV shall not be displayed or sold.
 - 11. On days when QPR Football Club are playing at home, all drinks sold for consumption ON the premises shall be supplied in a non-glass vessel for a period of three hours before the advertised kick off time until two hours after the match has been completed.
 - 12. On any day that QPR football club play at home, the premise shall not allow any drinking of alcohol in any area outside the front of the premise for three hours before the advertised kick off time until two hours after the match has been completed

If you have any queries to the above please let me know and we can discuss further. Otherwise if you agree to the changes, highlighted in red, please let me know simply by replying to this email confirming the changes I will forward this to the relevant who will update your application.

I look forward to hearing from you.

Kind Regards

Dan Evans

Police Constable 4290AW

Licensing Officer – Hammersmith and Fulham

Central West BCU

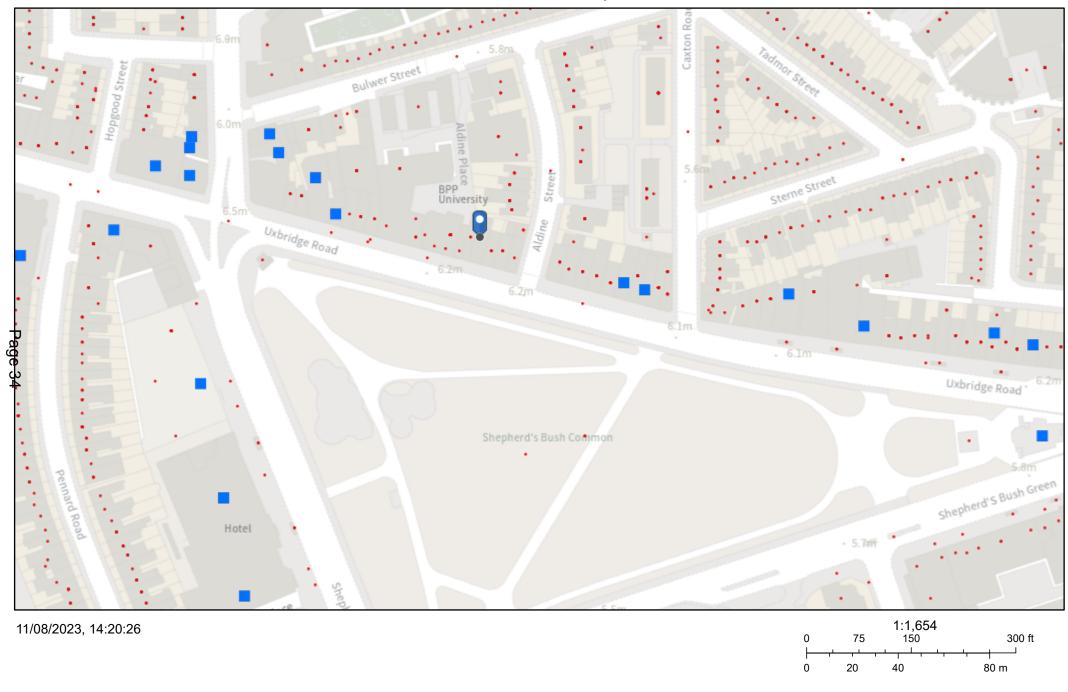
Address: Hammersmith Police Station, 226 Shepherds Bush Road, W6 7NX



Visit our website: www.met.police.uk



eGIS Web Map



LICENCE No	TRADING AS	ADDRESS	ACTIVITY	Monday to Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
2022/01909/LAPR	The Green	172 - 174 Uxbridge	Exhibition of a Film		08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -
		Road W12 7JP			00:00:00	00:00:00	00:00:00	00:00:00	01:00:00	01:00:00	00:00:00
			Playing of Recorded		08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -
			Music		00:00:00	00:00:00	00:00:00	00:00:00	01:00:00	01:00:00	00:00:00
			Provision of Late Night		23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -
			Refreshment		00:00:00	00:00:00	00:00:00	00:00:00	01:00:00	01:00:00	00:00:00
			Sale of Alcohol On and		08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -
			Off the Premises		00:00:00	00:00:00	00:00:00	00:00:00	01:00:00	01:00:00	00:00:00
2011/00066/LAPR	Doner Kebab	118 Uxbridge Road	Provision of Late Night		23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -
		W12 8AA	Refreshment		04:00:00	04:00:00	04:00:00	04:00:00	05:00:00	05:00:00	04:00:00
			Sale of Alcohol On the		10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	11:00:00 -	12:00:00 -
			Premises		00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	23:30:00
2019/00135/LAPR	Selekt Chicken	122 Uxbridge Road	Provision of Late Night	23:00:00 -							
		W12 8AA	Refreshment	00:00:00							
20007/02756/LAPR	Chicken Cottage	162 Uxbridge Road	Provision of Late Night		23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -
		W12 8AA	Refreshment		04:00:00	04:00:00	04:00:00	04:00:00	05:00:00	05:00:00	05:00:00
2 % 23/00549/LAPR	Defectors Weld	Defectors Weld	Performance of Dance		10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -
		170 Uxbridge Road W12 8AA			00:00:00	00:00:00	00:00:00	00:00:00	02:00:00	02:00:00	00:00:00
			Exhibition of a Film		10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -
					00:00:00	00:00:00	00:00:00	00:00:00	02:00:00	02:00:00	00:00:00
			Indoor Sporting Event		10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -
					00:00:00	00:00:00	00:00:00	00:00:00	02:00:00	02:00:00	00:00:00
			Performance of Live		10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -
			Music		00:00:00	00:00:00	00:00:00	00:00:00	02:00:00	02:00:00	00:00:00
			Playing of Recorded	00:00:00 -							
			Music	00:00:00							
			Provision of Late Night		23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -
			Refreshment		00:00:00	00:00:00	00:00:00	00:00:00	02:00:00	02:00:00	00:00:00
			Regulated								
			Entertainment for								
			Private Use								
			Sale of Alcohol On and		10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -
			Off the Premises		00:00:00	00:00:00	00:00:00	00:00:00	02:00:00	02:00:00	00:00:00

2020/00876/LAPR	The Bush Theatre	Bush Theatre 7 Uxbridge Road W12 8LJ	Performance of Dance	10:00:00 - 00:00:00							
			Exhibition of a Film	10:00:00 - 00:00:00							
			Performance of Live		10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	12:00:00 -
			Music		00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
			Playing of Recorded		09:00:00 -	09:00:00 -	09:00:00 -	09:00:00 -	09:00:00 -	09:00:00 -	09:00:00 -
			Music		00:00:00	00:00:00	00:00:00	00:00:00	02:00:00	02:00:00	00:00:00
			Performance of a Play	12:00:00 - 00:00:00							
			Provision of Late Night		23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -
			Refreshment		00:00:00	00:00:00	00:00:00	00:00:00	02:00:00	02:00:00	00:00:00
			Sale of Alcohol On and		12:00:00 -	12:00:00 -	12:00:00 -	12:00:00 -	12:00:00 -	12:00:00 -	12:00:00 -
			Off the Premises		00:00:00	00:00:00	00:00:00	00:00:00	02:00:00	02:00:00	00:00:00
2023/00235/LAPR	Sainsburys	164 Uxbridge Road	Provision of Late Night	23:00:00 -							
, ,	,	W12 8AA	Refreshment	00:00:00							
_			Sale of Alcohol Off the	06:00:00 -							
Pa			Premises	00:00:00							
2605/04254/LAPRT	Chop Chop Noodle Bar	56 Uxbridge Road	Provision of Late Night		23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -
36		W12 8LP	Refreshment		00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	23:30:00
0)			Sale of Alcohol On the		10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	11:00:00 -	12:00:00 -
			Premises		00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	23:30:00
2020/00273/LAPR	Shikumen	58 Shepherd's Bush	-	23:00:00 -							
,		Green W12 8QE	Refreshment	00:00:00							
			Sale of Alcohol On and	10:00:00 -							
			Off the Premises	00:00:00							
2014/00337/LAPR	Retail 24	70 Uxbridge Road	Sale of Alcohol Off the		11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -
		W12 8LP	Premises		01:00:00	01:00:00	01:00:00	01:00:00	02:00:00	02:00:00	01:00:00
2022/01929/LAPR	Hoxton Shepherd's Bush	Threshold House	Performance of Dance	00:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -
		65 Shepherd's Bush Green		00:00:00	02:00:00	02:00:00	02:00:00	02:00:00	02:00:00	02:00:00	00:00:00
		W12 8TX									
			Exhibition of a Film	00:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -
				00:00:00	02:00:00	02:00:00	02:00:00	02:00:00	02:00:00	02:00:00	00:00:00

			Performance of Live	00:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00
			Music	00:00:00	02:00:00	02:00:00	02:00:00	02:00:00	02:00:00	02:00:00	00:00:00
			Playing of Recorded		08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00
			Music		02:00:00	02:00:00	02:00:00	02:00:00	02:00:00	02:00:00	00:00:00
			Entertainment Similar	00:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00
			to Music or Dance	00:00:00	02:00:00	02:00:00	02:00:00	02:00:00	02:00:00	02:00:00	00:00:00
			Performance of a Play	00:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -
				00:00:00	02:00:00	02:00:00	02:00:00	02:00:00	02:00:00	02:00:00	02:00:00
			Provision of Late Night	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -
			Refreshment	05:00:00	02:00:00	02:00:00	02:00:00	02:00:00	02:00:00	02:00:00	00:00:00
			Sale of Alcohol On the	00:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -	08:00:00 -
			Premises	00:00:00	02:00:00	02:00:00	02:00:00	02:00:00	02:00:00	02:00:00	00:00:00
2018/00503/LAPR	Spice Of China Limited	39 Bulwer Street	Sale of Alcohol On the		10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	11:00:00 -	12:00:00 -
		W12 8AR	Premises		00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	22:30:00
2020/00571/LAPR	Albertine Wine Bar &	1 Wood Lane	Sale of Alcohol On and		12:00:00 -	12:00:00 -	12:00:00 -	12:00:00 -	12:00:00 -	12:00:00 -	12:00:00 -
	Restaurant	W12 7DP	Off the Premises		00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	22:30:00
2023/00377/LAPR	No. 1 Coffee And	3 Wood Lane	Sale of Alcohol On and	10:00:00 -							
7	Restaurant Ltd	W12 7DP	Off the Premises	23:00:00							
2 9 07/01729/LAPR	Kentucky Fried Chicken	100 - 102 Uxbridge	Provision of Late Night	23:00:00 -							
2 9 07/01729/LAPR	,	Road	Refreshment	02:00:00							
37		W12 8LR									
2022/01916/LAPR	McDonalds Restaurant	88 - 90 Uxbridge	Provision of Late Night	23:00:00 -							
		Road	Refreshment	05:00:00							
		W12 8LR									
2023/00335/LAPR	Dao by Dorsett West		Performance of Dance	07:00:00 -							
	London	Green		01:00:00							
		W12 8QE									
			Exhibition of a Film	07:00:00 -							
				01:00:00							
			Performance of Live	07:00:00 -							
			Music	01:00:00							
			Playing of Recorded	07:00:00 -							
			Music	01:00:00							
			Entertainment Similar	07:00:00 -							
			to Music or Dance	01:00:00							
				23:00:00 -							
			Refreshment	01:00:00							

			Sale of Alcohol On and	07:00:00 -							
			Off the Premises	01:00:00							
2022/00952/LAPR	Woody Grill	1 - 3 Uxbridge Road	Provision of Late Night	23:00:00 -							
		W12 8LJ	Refreshment	05:00:00							
2021/00690/LAPR	FM Bar	184 Uxbridge Road	Performance of Dance		11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	12:00:00 -
		W12 7JP			01:30:00	01:30:00	01:30:00	01:30:00	02:00:00	02:00:00	01:30:00
			Performance of Live		11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	12:00:00 -
			Music		01:30:00	01:30:00	01:30:00	01:30:00	02:00:00	02:00:00	01:30:00
			Playing of Recorded		11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	12:00:00 -
			Music		01:30:00	01:30:00	01:30:00	01:30:00	02:00:00	02:00:00	01:30:00
			Entertainment Similar		11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	12:00:00 -
			to Music or Dance		01:30:00	01:30:00	01:30:00	01:30:00	02:00:00	02:00:00	01:30:00
			Provision of Late Night		23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -
			Refreshment		01:30:00	01:30:00	01:30:00	01:30:00	02:00:00	02:00:00	01:30:00
			Sale of Alcohol On the		11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	12:00:00 -
			Premises		01:30:00	01:30:00	01:30:00	01:30:00	02:00:00	02:00:00	01:30:00
2020/00892/LAPR	Insomnia	1 Shepherd's Bush	Provision of Late Night		23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -
70		Green	Refreshment		00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
മ്		W12 8PH									
age			Sale of Alcohol On and		12:00:00 -	12:00:00 -	12:00:00 -	12:00:00 -	12:00:00 -	12:00:00 -	12:00:00 -
38			Off the Premises		23:30:00	23:30:00	23:30:00	23:30:00	23:30:00	23:30:00	23:30:00



LICENSING CONSULTATION INTERNAL MEMO

To: Lorna Mckenna

From: Adrian Overton

Date: 19th July 2023

Premises: Dough and So Bakery, 140 Uxbridge Road, W12 8AA

CAPS Ref : **2023/00895/LAPR**

Application : New premises licence

I am the Licensing Team Manager for the London Borough of Hammersmith and Fulham. I am also able to act as the responsible authority for the Licensing Authority of the London Borough of Hammersmith and Fulham.

I have considered the above application and wish to make a representation on the basis of past adverse enforcement history at this premises which has been outlined below.

The Application

On the 14th June 2023 R.H.N Limited applied for a new premises licence in respect of Dough and So Bakery, 140 Uxbridge Road, London, W12 8AA

The premises is a bakery, and the applicant wishes to licence the premises to cover recorded music, late night refreshment and the sale of alcohol as outlined below:

Licensable activities sought:

The provision of late night refreshment - Both indoors and outdoors Mondays to Sundays between the hours of 23:00 to 04:00

The sale of alcohol - On the premises only Mondays to Sundays between the hours of 13:00 to 02:00

Opening hours of the premises

Mondays to Sundays between the hours of 07:30 to 04:00

Supporting Information - Enforcement Summary

In December 2022 officers from the Licensing Team contacted the owner of this premises (Mr Hassan Ferdousara) to explain that the Council had received allegations that the business was trading after 23:00 without a licence for late night refreshment. During this conversation Mr Ferdousara explained that the business had been trading after 23:00 for many years, and he was unaware that a licence was needed. We informed the owner that licensable activities must be stopped immediately and gave him advice on how to apply for a licence in future.

On the 13th May 2023, at approximately 23:10, an officer from the Noise and Nuisance team visited the premises and noted that the business was open to customers and showed no sign of preparing to close. At approximately 23:14 the officer purchased a savoury snack that was heated on the premises. The officer left the area at approximately 23:30 and noted again that the business was still open and not preparing to close. As a result of this visit a formal warning letter was issued to Mr Fedousara on the 26th May 2023. A request was also made to attend a virtual meeting to discuss this offence and to provide further licensing guidance on applying for a licence. On the 30th May 2023 this meeting request was chased up via email as no response had been received.

On the 14th June 2023 a valid application for a new premises licence was received by the Licensing team. As there had been previous non compliance issues at this premises we decided to contact Mr Fedousara to explain that whilst the application was under consultation, the premises was not authorised to carry out licensable activities. Attention was also drawn to the information being shown on some online delivery platforms which still advertised the business as remaining open after 23:00, and offering hot food/hot drinks for delivery after 23:00. Mr Fedousara was made aware that further visits would be scheduled to the premises to check for unauthorised licensable activities.

On the 17th June 2023, at approximately 23:25, an officer from the Noise and Nuisance team visited the premises. They noted that the premises was open to customers and witnessed a customer being served coffee. The officer also purchased a hot chicken tikka panini prior to leaving the premises.

On the 30th June at approximately 23:13 a further test purchase was attempted by Noise and Nuisance officers. During this visit the business was found to be closed with their shutters down.

Conclusion

As outlined in the enforcement summary we have offered considerable advice to Mr Fedousara over the past six months and despite this advice and guidance we have still witnessed unlicensed activities on a number of occasions.

Whilst we appreciate that the business has recently passed a test purchase in June 2023, we are concerned that there are inadequate management controls in place to ensure compliance on an ongoing basis, if a permanent licence were to be granted.

We are also aware that a reduction in hours has recently been agreed with Police licensing team, and whilst we think these hours are much more appropriate for the

operation of the business, we do not think this will reduce the risk of the premises trading out of hours in the future.

To try to minimise the chances of any future non-compliance we would therefore respectfully ask that the committee consider granting a licence for a 12 month period, so that there is an opportunity to carry out further test purchases. The results of these test purchases could then be taken into consideration when a new licence is applied for in a years time.

Adrian Overton

Licensing Team Manager

London Borough of Hammersmith and Fulham

From: Inman Ian: H&F

Sent: Friday, July 21, 2023 5:02 PM

To: Licensing HF: H&F

Subject: FW: Licensing Act 2003 - Reference: 2023/00895/LAPR

Dear Licensing Team

I am writing to log a formal representation in relation to the attached New Premises Licence application for 'Dough & So Bakery' 140 Uxbridge Road, London W12 8AA.

On behalf of the Environmental Public Protection Team (Nuisance) I wish to object to the application in its entirety, under the licensing objective for the Prevention of Public Nuisance.

On review of the submitted documents, the applicant and his agent have not provided sufficient information regarding the noise impact of this proposal and its subsequent management and control should the application be granted.

I have reviewed the complaint history for this premises which shows complaints relating to noise nuisance (loud music) emanating from the premises have been received by the Noise & Nuisance Team on the following dates:

- 20/07/2022 at 23:52hrs (noise nuisance from loud music witnessed at 00:18am on 21/07/2022)
- 07/08/2022 at 10:56hrs
- 16/08/2022 at 22:33hrs
- **25/10/2022 at 12:36hrs** (noise nuisance from loud music witnessed at 13:35pm on 25/10/2022)
- 31/10/2022 at 08:20hrs
- 21/11/2022 at 09:00hrs
- 21/12/2022 at 21:16hrs (noise nuisance from loud bass music witnessed at 22:19hrs on 21/12/2022)

On three separate occasions, noise nuisance from the playing of loud music from within the premises has been substantiated by noise and nuisance officers.

In response to these incidents, visits were made to the premises on 21/07/2022 and again on 25/10/2022, which also resulted in Mr Ferdousara being written to regarding the second incident on 27/10/2022.

During the incident on 25/10/2022 officers attempted to engage with Mr Ferdousara regarding the music level, but he was unfortunately found to be un-cooperated, dismissive of the disturbance being caused and showed a complete lack of empathy towards residents who were being affected by the noise from his premises.

Therefore, due to my concerns of the likely noise impact of this proposal, a site meeting with myself, the applicant, and Metropolitan Police Licensing Officers was undertaken at the premises on 4th July 2023.

During the meeting Mr Ferdousara was asked about methods of noise control during extended night-time operating hours in areas relating to music noise, human noise

(customers entering, attending, and leaving the premises), vehicular and delivery vehicle noise (Deliveroo, UBER Eats, etc), plant and machinery noise. Unfortunately, Mr Ferdousara was unable to be specific in addressing any areas of concern and appeared to constantly deflect questions when being put to him.

It was therefore agreed that (although in principle) we may support the application with reduced hours, before doing so we would require additional 'detailed' information regarding noise management to be submitted to allay our concerns.

I agreed to email Mr Ferdousara the specific points that I needed addressed, and emails were sent to on 6th July and 12th July 2023 requesting additional information regarding the following areas of concern:

- Internal and external noise from patrons frequenting the premises (inc shouting, singing, noise breakout etc)
- Entertainment noise (namely singing, background, recorded and live music)
- Vehicle noise from deliveries and collection of goods from the premises
- Plant / machinery / equipment noise
- Structural and airborne noise

To date we have received no response from Mr Ferdousara regarding these issues and we are therefore unable to make an informed decision on this application.

From the information provided, I can therefore only assume that if granted, the premises licence will result in late night disturbance from use of the premises. Our records show that various forms of noise nuisance are likely to take place that will be un-managed or supervised.

I therefore request the application be refused in its entirety in order to prevent public nuisance.

Sincerely

lan Inman

Specialist Team Leader Environmental Public Protection (Nuisance) Resident Services Hammersmith & Fulham Council

From: Inman Ian: H&F Sent: 12 July 2023 10:17

To:

Subject: FW: Application for New Premises Licence (Dough & So 140 Uxbridge Road, London W12

8AA).

Importance: High

Dear Mr Ferdousara

I am emailing you again in relation to your current application for a premises licence for the above-mentioned premises (Dough & So 140 Uxbridge Road, London W12 8AA), to which I do not appear to have received a response.

As previously advised, I have a number of concerns relating to the 'potential' impact of noise from the premises on neighbouring residential properties, should your application for a premises licence be granted in its current form.

As you will be aware, officers from the Noise & Nuisance Team have previously visited your premises on several occasions, following complaints of noise arising from the playing of loud music emanating from the premises.

In order to make an informed decision on your application, I will therefore require clarification as to how you will manage the following types of noise that are found to give rise to nuisance complaints at similar types of premises:

- Internal and external noise from patrons frequenting the premises (inc shouting, singing, noise breakout etc)
- Entertainment noise (namely singing, background, recorded and live music)
- Vehicle noise from deliveries and collection of goods from the premises
- Plant / machinery / equipment noise
- Structural and airborne noise

In responding to this request, please ensure you provide detailed and accurate information, based on the specifics of your premises.

Sincerely

lan Inman

Specialist Noise and Nuisance Officer Noise and Nuisance Resident services Hammersmith & Fulham Council

From: Inman Ian: H&F Sent: 06 July 2023 13:15

To:

Subject: Application for New Premises Licence (Dough & So 140 Uxbridge Road, London W12 8AA).

Importance: High

Dear Mr Ferdousara

Further to receipt of your new premises licence for the above-mentioned premises (Dough & So 140 Uxbridge Road, London W12 8AA).

Thank you for taking the time to meet with myself and colleagues from the Metropolitan Police on Tuesday 4th July 2023.

As advised at our meeting, I have a number of concerns relating to the likely impact of noise from the premises on neighbouring residential properties, should your application for a premises licence be granted in its current form.

As you will be aware, officers from the Noise & Nuisance Team have previously visited your premises on several occasions, following complaints of noise arising from the playing of loud music emanating from the premises.

In order to make an informed decision on your application, I will therefore require clarification as to how you will manage the following types of noise that are found to give rise to nuisance complaints at similar types of premises:

- Internal and external noise from patrons frequenting the premises (inc shouting, singing, noise breakout etc)
- Entertainment noise (namely singing, background, recorded and live music)
- Vehicle noise from deliveries and collection of goods from the premises
- Plant / machinery / equipment noise
- Structural and airborne noise

In responding to this request, please ensure you provide detailed and accurate information, based on the specifics of your premises.

Sincerely

lan Inman

Specialist Noise and Nuisance Officer Noise and Nuisance Resident services Hammersmith & Fulham Council **From:** Fregiste-Thomas Carol: H&F **Sent:** Thursday, July 6, 2023 2:32 PM

To: Licensing HF: H&F

Subject: RE: Hour Reduction & Agreed Conditions - Dough and So Bakery 140 Uxbridge Road London

W12 8AA

Good afternoon Lorna

Thank you for advising of the conditions agreed with the Police.

I will continue to object based on the behaviour of staff and operator when engaging with council officers and as a result, they have been served with a Community Protection Notice Warning (CPNW), of which I received notice of today, has been breached.

I am concerned that the business would not comply with any further conditions on their licence and are not currently working with the council on this.

I have attached the warning, in case this needs to be submitted alongside the objection.

Please let me know if you need anything further.

Kind Regards

Carol Fregiste-Thomas
Community safety officer (North)
Community safety unit
Hammersmith & Fulham Council

London Borough of Hammersmith & Fulham Law Enforcement Team (LET) Hammersmith Town Hall King Street London W6 9JU

Tel: Email: <u>LET.HF@lbhf.gov.uk</u>

Web: www.lbhf.gov.uk



Date 29/06/2023

Dough and So Bakery C/o Mr Hassan Fedousara 140 Uxbridge Road London W12 8AA

COMMUNITY PROTECTION NOTICE WARNING

Sections 43 Anti -Social Behaviour Crime and Policing Act 2014

To Mr Hassan Fedousara
Of: 140 Uxbridge Road London

Under the above powers Hammersmith & Fulham Council is formally writing to you today that: Your persistent and /or continuing conduct is having a detrimental effect on the quality of those living in the local area and that your conduct is unreasonable.

And therefore, asking you to carry out the following action(s) immediately or by date (10/06/2023)

- 1. Refrain from using tables and chairs on the highway outside your store.
- 2. Keep the highway clear of hazards so public can use the footpath this includes the use of advertising boards or signs.
- 3. The above premises must cease trading at 23:00 immediately. The premises must not provide any hot food or hot drinks to customers either at the premises or via delivery service after 23:00

If the above request(s) is/are not completed within the time frame required, or without giving a reasonable excuse, then a Community Protection Notice may be issued without further warning. Please note that non-compliance with the Community Protection Notice is a criminal offence and could lead to a criminal record.

Where the issues listed above relate to an address or person, you may receive this warning if you are deemed to be responsible for the issues/behaviour even if you do not reside at the premises listed (e.g., in instances where you are Landlord/Managing agent etc.).

If you wish to discuss this matter further, and/or need further clarification please contact me on the above telephone number/email.				
Yours sincerely				
Law Enforcement Officer				

From: Licensing HF: H&F

Sent: Thursday, July 6, 2023 1:49 PM

Subject: Hour Reduction & Agreed Conditions - Dough and So Bakery 140 Uxbridge Road London

W12 8AA

Dear all,

Licensing Act 2003

Reference: 2023/00895/LAPR

Premises: Dough and So Bakery 140 Uxbridge Road London W12 8AA

I am contacting you as you have submitted a representation against the new premises licence at the above address.

Following on form correspondence from the Police Licensing team, the applicant has agreed to amend the licensable hours in which they will operate, and agreed to add 12 conditions (attached) should it be granted. The hours for the premises and licensable activity has been amended as follows:

Licensable activities sought

The provision of late night refreshment - Both indoors and outdoors Mondays to Sundays between the hours of 23:00 to 00:00. (Previously 23:00 to 04:00)

The sale of alcohol - On the premises only

Mondays to Sundays between the hours of 11:00 to 23:00. (Previously 13:00 to 02:00)

Opening hours of the premises

Mondays to Sundays between the hours of 07:30 to 00:00. (Previously 07:30 to 04:00)

Please let me know if the amended hours, reduction in licensable activity, and the agreed conditions addresses the concerns raised in your original representation, and if you're minded to withdraw. If so, please confirm by return of email.

If you have any further questions, please contact me directly.

Kind regards
Lorna McKenna
Licensing Compliance Officer
Licensing
The Economy Department
Hammersmith & Fulham Council

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 19/06/2023 11:58 AM from Mrs Carol Fregiste-Thomas.

Application Summary

Address:	140 Uxbridge Road London W12 8AA		
Proposal:	Licensing Act - Premises Licence		
Case Officer:	Ms Lorna McKenna		

Click for further information

Customer Details

Name:	Mrs Carol Fregiste-Thomas		
Email:			
Address:	Beavor Lane, London W6 9AR		

Comments Details

Commenter	Type:
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Reasons for comment:

Comments: 19/06/2023 11:58 AM I object on the grounds that, as a

Community Safety officer working across the North of the Borough, there have been numerous complaints of anti-social behaviour emanating from this premises. Visits to the premises by council enforcement officers have been met with hostility and refusal to comply within existing conditions. The business has been made aware of their obligations on more than 3 occasions I am aware of, and continue to not comply. They place table and chairs on the highway without a licence and this causes noise and results in anti-social behaviour from visitors. Staff have telephoned the manger when officers visit and our records show the manager was extremely abusive to staff over the phone and threated taking legal action against officers, who were trying to keep the disturbances to a minimum. Information has been sent to the business on how to apply for pavement licence, which they do not have, but they continue to place furniture on the pavement without one. In view of the above, I feel that issuing a late refreshment and alcohol licence will only lead to more anti-social behaviour emanating from the premises with staff and manager not being able or willing to deal with the matter.

From: Caxton VillageTRA

Sent: Tuesday, July 11, 2023 6:05 PM

To: Licensing HF: H&F < licensing@lbhf.gov.uk >; Mckenna Lorna: H&F

<Lorna.Mckenna@lbhf.gov.uk>

Cc: Caxton VillageTRA

Subject: Reference 2023/00895/LAPR

Dear Sir/Madam

This letter sets out a formal objection by Caxton Village Tenants and Resident's Association (CVTRA) in respect of the Licensing Application for Dough & So to secure a late night alcohol and music licence. CVTRA represents circa 400 households in the residential streets directly beside and to the North of applicant's property. These include the streets of Caxton, Sterne, Shepherds Bush Place, Tadmor, Bulwer, Aldine and includes from Nos 54 Uxbridge Road (North side of Shepherds Bush Green). Dough & So is located within the boundaries of Caxton Village.

In making this objection, we understand that the DCMS lists the four Licensing Objectives as:

- The prevention of crime and disorder;
- Public safety;
- The prevention of public nuisance; and
- The protection of children from harm.

Our particular concern in respect of this application is with the first of these and then by extension the second and third. We have outlined below the very material impact that crime anti-social behaviour has on this area, particularly the behaviour arising from drugs and alcohol abuse. It is our belief that this proposal will make this problem worse. The spill-over from crime and disorder is a reduction in public safety for the residents, many of whom have already been the victim of crime and ASB in the last 6 months. There is also the considerable public nuisance caused by urination and defecation in the streets of Caxton Village which has been the subject of countless reports to the Police and the LET. This happens on a daily basis and will only be made worse if there is another outlet with an alcohol licence in Caxton Village.

General Issues in the Shepherd's Bush Green and Caxton Village Area

The Shepherd's Bush Green area is a well documented hotspot for crime and anti-social behaviour. This has particularly impacted the Green itself and also the streets in Caxton

Village which abut the Green. It has been widely accepted that these two areas are umbilically connected and what happens in one area directly influences the other.

The late licensing of alcohol has been shown to have a significant impact on crime and antisocial behaviour. The Institute of Alcohol Related Studies describe two important parallel trends in the night-time economy and off-trade sales:

- 1. The growth of the night-time of economy and the associated problems of alcoholrelated crime and disorder in town and city centres;
- 2. An overall relative decline in the proportion of alcohol consumed in on-license premises and a growth in the proportion of alcohol purchased from off-license premises and consumed at home. In areas where alcohol is sold and served late into the night, studies have clearly shown an increase in alcohol-related crimes, including aggression, violence and even sexual offences,

As you will be aware there was a saturation zone in place for period of ten years which prevented extended licensing applications in this area. Although the time period may have expired, the issues that gave rise to it have not gone away. In fact, they have got significantly worse. So much so in fact, that the Police, with the support of the Council and Caxton Village Residents, were forced to implement a Partial Closure Order covering Shepherd's Bush Green and Caxton Village in order to deal with the escalating level of crime and antisocial behaviour experienced last year. It was the largest Closure Order implemented in the UK to date.

At a recent LBHF Crime and Community Safety Meeting in March, one of a series of meetings specifically arranged in response to the crime and anti-social behaviour issues in Shepherd's Bush Green and Caxton Village, Sergeant Tom Cooke, the head of the Safer Neighbourhood team, described the situation that gave rise to the partial closure order as being "severe, severe violence" on Shepherds Bush Green and in the surrounding area. This was fuelled by drug and alcohol problems that resulted in residents being attacked, witnessing drug use and violent crime on an unprecedented scale and it was a massive resourcing issue for the Police and the Council to clear up the aftermath. Although the situation has improved from its nadir in October/November 2022, the Police have described the situation since then as "simmering". Since the order was lifted, there has been a material increase again in drug use, burglary and serious violent crime including a stabbing in Caxton Village. Sgt Cooke has confirmed that levels now are back up to those residents experienced this time last year, which was just a month or two prior to the area becoming overwhelmed by drug related crime and ASB.

The Police have previously agreed with residents that the preponderance of late-licensed properties bordering Shepherd's Bush Green is a clear contributory factor to the crime and ASB in Caxton Village, particularly given the significant presence of hostels and other transient and emergency housing within the village and in close proximity to the applicant's premises. Residential streets in Caxton Village suffer from unacceptable levels of public urination and defecation, which is only worsened by people being intoxicated and out of control. We know from Police this is mainly caused by people with alcohol and substance use disorders who live near to the applicant's address. It would therefore seem counterintuitive, particularly given the requirement for the recent partial closure order, to reverse this trend and increase the sale of late-night alcohol in properties adjacent to the Green.

LBHF Licensing Policy Statement

The LBHF Policy Statement sets out its vision for implementation of the DCMS objectives

In his Foreword, Councillor Cowan says: "we cannot forget that alcohol is often the cause of anti-social behaviour, nuisance and disturbance caused to residents, together with crime and disorder problems". The recognition of this is critically important as this is an area which has particularly suffered from this form of disruption for residents.

The LBHF policy statement sets out three policies which we believe are directly relevant to this application.

1. First in **Policy 1 Local Area Risk Assessments** it says that:

"applicants are expected to obtain sufficient information to enable them to demonstrate, the steps they propose to take to promote the licensing objectives; and that they understand the layout of the local area and physical environment including:

- a) crime and disorder hotspots;
- b) proximity to residential premises; "

This area is a crime and disorder hotspot and so we do not believe that steps have been or can be taken to take this fully into account.

There has been no engagement from the premises with residents in the area to explain their plans or to explain any steps that might be taken to mitigate residents' concerns or the negative impact that this change of licence may have on the area. In fact, we have specifically asked the business to comment, but have received no response to our enquiries.

2. Second, in **Policy 3 Licensing Hours**, it sets out sample licensing hours that the Licensing Authority would consider as reasonable, even assuming there were no other

supervening factors mitigating against the application. It is unclear whether this premises would be defined as a restaurant/café or as a bar, but either way the applicant's requested licensing hours up to 1am Mon-Sunday and opening/playing music to 2am, are well in excess of those posited in the guidelines.

When you take into account the issues already impacting this area, it should be clear that this proposal is entirely unacceptable.

3. Finally in **Policy 4: Cumulative Impact**, the LBHF guidance says:

"We are keen to welcome and support new businesses in the borough. We will balance this with our responsibility to identify where an area is receiving a lot of complaints about existing licensing activity. We will consider if, by granting a licence, it would contribute to the negative impact in the area."

Given the information set out in this letter of objection, we would urge the Licensing Authority to consider that this licence will contribute to the negative impact in the area.

Specific Issues with Dough & So

There have already been specific issues in relation to this venue, which we believe will be exacerbated by the grant of a licence to sell alcohol:

- The business already experiences a lot of loiterers and we understand from the police that people sitting outside have been stopped for drugs.
- Residents have been very clear with us that drugs are dealt on the chairs and tables outside the premises as well as on the Green. We are not suggesting here that the management are colluding with this activity, but the activity clearly happens. Residents have reported incidents to the police of men leaving Dough & So to use drugs on the steps in front of residents houses or near the garages in Aldine Court. Residents have regularly witnessed this chain of activity.. Residents then have to deal with the fall out of people urinating and defecating on their doorsteps because the users have lost control of their bowels from the drug use. If this property was open late and licensed for music and alcohol, the risk of negative impact on the area is extremely high.
- The premises is placed on the North side of Shepherd's Bush Green. The Council is only too aware of the number of transient and emergency houses which are in the streets around the Green (including CV). This at risk population is already disproportionately connected to the issues of crime and drug use that have plagued the streets of CV and having another licensed premises on the doorstep is only going to make this worse.

Amendment to the Application.

We understand that in response to concerns from the Police the applicant has subsequently reduced their request for late hours so that the application now requests permission to serve late night refreshment until midnight and alcohol until 11pm Monday to Sunday. We understand that the applicant has also agreed to a number of additional conditions should the licence be granted.

Obviously the reduction in hours is an improvement and the conditions are potentially helpful, but they do not address any of our fundamental concerns.

- 1. There is no reference in the conditions to the impact of sound from the late night opening on the residents of Caxton Village.
- There has been no engagement by the premises with the community despite contact
 being made to ask for more information. It is quite clear in the LBHF policy statements
 that a licensing applicant should be aware of impacts on and engage with the local
 community.
- 3. It simply does not deal at all with the issues in Policy 4: Cumulative Impact. The fact is that there is already an abundance of premises serving or selling alcohol late into the night, including bars, pubs and hotels and off-licences. This area has a serious problem with drug and alcohol abuse and a large number of hostels and transient housing in the residential streets around this premises. As set out above, wqe even have a separate Caxton Village Crime and Community Safety meeting established by the Council with the SNT and chaired by Matthew Hooper, Director of Public Protection, to deal with the issues that spiralled out of control at the end of 2022.

We would feel much more comfortable with these sorts of proposals if, separately, action were taken by LBHF to reduce the volume of, or assert more control over, the hostels and transient housing which are undoubtedly part of the problem in these streets. This has been raised by CVTRA over the last 12 months and there are outstanding questions on the transient housing raised by CVTRA at a Crime and Community Safety earlier this year. The fact that this is an issue is also clearly accepted by the police and indeed the issue was highly visible during a Crime and Safety Walkabout of Caxton Village as recently as May 2023, attended by members of the Council and the SNT. Matthew Hooper and Cllr Rebecca Harvey have agreed to come back to us on these issues.

Conclusion

The Council may wish to increase the night time economy in the Borough, but if this is to be done responsibly it needs to take into account the specific challenges of different areas. This particular area of Caxton Village and Shepherd's Bush Green has had extremely troubling violence over the last year requiring the biggest partial closure order of its kind in the UK. Even with recent new funding from Operation Nightingale, Police, LET and LBHF Noise Nuisance resources are extremely limited due to budget constraints and are easily overwhelmed by the existing challenges. Another premises with a late night licence is not what is needed to improve the lives and wellbeing of residents and make them feel safe in the area that they live.

This is a highly residential area, which already suffers from an influx of people from outside of LBHF for events on the Green. Residents neither want nor to need an extension of licensing hours for this or indeed any other properties around the Green. Our health and safety is much more important to us than the availability of late-night alcohol. Our health and safety has been and continues to be compromised by the sheer number of outlets selling alcohol and fast food on and around the Green. As residents, we do not need or want more of these, certainly not before the well documented issues of crime and anti-social behaviour have been brought fully under control for the long term. We have all had far too much of that for far too long and we strongly object to this proposal.

Yours sincerely,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/06/2023 7:27 AM from

Application Summary

Address: 140 Uxbridge Road London W12 8AA

Proposal: Licensing Act - Premises Licence

Case Officer: Ms Lorna McKenna

Click for further information

Customer Details

Name:		
Email:		
Address:		

Comments Details

Commenter Type: Neighbour

Stance: Customer made comments in support of the Licensing Application

Reasons for comment:

Comments: 15/06/2023 7:27 AM This will set a precedent for other businesses to

apply for the same type of licence. As it is sterne street is often used as a cut through, a place for drug dealing and general foot traffic causing excess noise and nuisance. Car crime and crime in general is high especially when events are held on the green or in Westfield. As a resident I am tired of the noise and disturbance these businesses cause not least the delivery lorries rumbling by at all times of the day and night. There are already venues for late night drinks music etc so more are not needed the ones already available are adequate for

demand as is.

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/06/2023 8:05 AM from

Application Summary

Address: 140 Uxbridge Road London W12 8AA

Proposal: Licensing Act - Premises Licence

Case Officer: Ms Lorna McKenna

Click for further information

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Name:		
Email:		
Address:		

Comments Details

Commenter Type: Residents Group

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 15/06/2023 8:05 AM I object as a resident who lives locally strongly to

this application. There are already far too many alcohol Licensed eating establishments around Shepherd's Bush Green. The council is fully aware of the issues the local residents have with the alcoholics and to have alcohol consumed both on and off the premises. I ansk that this license is refused. It is bad enough that we have endless fast food, chicken outlets but adding alcohol to the mix exacerbates all the issues that Caxton Village has to suffer. We recently had a walkabout with many members of LBHF council who seemed to acknowledge our problems. The council must have a blanket policy for the Shepherd's Bush Green area and it should definitely not include further alcohol licenses. We suffer from crack addicts and alcoholics in excessive numbers that roam our streets. The council has not made adequate provision of toilets for them to use and as a consequence they urinate

and defecate on our doorsteps, they frighten the children of the community and one must be blind not to notice that this area has declined due to the proliferation of alcoholics and drug addicts.. licensing should consider the safety of the residents, we do not need further alcohol licenses to be issued around the Green and certainly no licenses. until 2 am in the morning.

Outside, eating should not be allowed until 2am in the morning and it is a dangerous premise. It is the councils intention to turn Shepherds Bush screen into a cheap late night destination it will be to the detriment of all the residents. There is already a lot of violence at night due to alcoholism and a proliferation of late night licenses or mix Shepherd's Bush a destination for those who wish to consume alcohol after 11pm.

To reiterate, I strongly object

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/06/2023 8:23 AM from

Application Summary

Address: 140 Uxbridge Road London W12 8AA

Proposal: Licensing Act - Premises Licence

Case Officer: Ms Lorna McKenna

Click for further information

Customer Details

Name:	
Email:	
Address:	

Comments Details

Commenter Type: Residents Group

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 15/06/2023 8:23 AM I believe and I see that more alcohol use would

be really negative to this neighbourhood.

We are already full of antisocial behaviour, weed use, and drinkers in

this area and this would make even worst.

If people work till late or coming home from any activities, we need to worry about our safety and walking past by young drunk people who is

always a source of problems.

Knife related crimes are soaring and just add a bit more alcohol and

you have a perfect recipe of deaths.

We need safer and more protected streets and less of alcohol and

drug use.

Caxton village is a hidden gem in Shepherd's Bush and people will come here to conduct theirs business overnight cuz nobody sees, except the residents who will be afraid to go out due to the increase of crime. We really object against this license.

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/06/2023 7:51 AM from

om

Application Summary

Address: 140 Uxbridge Road London W12 8AA

Proposal: Licensing Act - Premises Licence

Case Officer: Ms Lorna McKenna

Click for further information

Customer Details

Name:	
Email:	
Address:	

Comments Details

Commenter Type: Residents Group

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 15/06/2023 7:51 AM Objection is the alcohol and loud music.. There is

enough of that going on as it stands in this area and that would impact on those living above and behind the establishment asking for the

licence.

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/06/2023 8:40 AM from

Application Summary

Address:	140 Uxbridge Road London W12 8AA
Proposal:	Licensing Act - Premises Licence
Case Officer:	Ms Lorna McKenna
Click for further informat	<u>ion</u>
Customer Details	
Name:	
Email:	
Address:	
Comments Details	
Commenter Type:	Residents Group
Stance:	Customer objects to the Licensing Application
Reasons for comment:	
Comments:	15/06/2023 8:40 AM Resending, as unsure if my initial objection has gone through. Objections as following. Noise pollution, crime, increase in public disorder behaviours. Faeces and urination on the stairwell increasing. Protecting the rights of those who need to sleep, such as children and young people and those who are unwell.

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/06/2023 10:13 AM from

Application Summary

Address: 140 Uxbridge Road London W12 8AA

Proposal: Licensing Act - Premises Licence

Case Officer: Ms Lorna McKenna

Click for further information

Customer Details

Name:		
Email:		
Address:		

Comments Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 15/06/2023 10:13 AM As a neighbour living within 100 metres of this

> site, I strongly object to this planning proposal for late night opening hours + late night license to sell alcohol, for the following reasons:

i) Poses Harm To Children / Public Safety: I look after my one year old niece three nights a week. Already, the streets of Caxton Village are

reguarly stalked by late night drunken street walkers. These characters shout, sit on our doorsteps, mug / intimidate residents, and attempt burglary. I am seriously concerned this license will exacerbate the issue through the late night sale of alcohol. I have legitimate

concerns for the safety of children under my roof.

ii) Public Nuisance: We have a major issue in Caxton Village with urination and defecation. We encounter these issues on a near daily basis. At night, this becomes worse - as perpetrators can act under cover of darkness. This license will make the problem worse. The sale of alcohol and late night opening hours will result in customers spilling out in to the quiet residential streets behind the venue.

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/06/2023 10:58 AM from

Application Summary

Address: 140 Uxbridge Road London W12 8AA

Proposal: Licensing Act - Premises Licence

Case Officer: Ms Lorna McKenna

Click for further information

Customer Details

Name:		
Email:		
Address:		

Comments Details

Commenter Type: Residents Group

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 15/06/2023 10:58 AM W12 has recently seen an increase of drug

and alcohol abuse, and people loitering, littering and urinating even defecating around the Caxton village neighbourhood. This has been raised with local police and the council. An increase in late night

venues, such as this, will only exacerbate the situation.

Kind regards

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/06/2023 11:03 AM from

Application Summary

Address: 140 Uxbridge Road London W12 8AA

Proposal: Licensing Act - Premises Licence

Case Officer: Ms Lorna McKenna

Click for further information

Customer Details

Name:	
Email:	
Address:	

Comments Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 15/06/2023 11:03 AM The area around Shepherds Bush Green and

Caxton village is plagued with high volumes of antisocial behaviour, with much of this originating from food and beverage premises

operating.

Increasing opening hours, and adding an alcohol licence will increase

the levels of antisocial behaviour.

The issues that are faced by the local

Community:

1) urination in street

2) excess parking in Caxton village through the day and evenings creating congestion, pollution, noise and making it hard for residents to find street parking (also increase in taxis using streets for collection

and drop off)

3) excess litter from venues offering take away

There are currently several other promises asking for additional alcohol licence and late night opening hours. It's critical that the planning and licensing committees consider the wider issues faced by the local communities before agreement of new licences. I would suggest that a wider plan of the area is to be considered urgently, so that we can support businesses operating as well as support the local community.

From: Milligan Neil: H&F < Neil.Milligan@lbhf.gov.uk >

Sent: Friday, July 7, 2023 12:51 PM

To: Licensing HF: H&F < licensing@lbhf.gov.uk>

Subject: RE: Licensing Act 2003 - Reference: 2023/00895/LAPR

Good afternoon William

Please note the following conditions attached to planning permission 2018/03568/FUL granted for:

Change of use of part of the ground floor from Class A1 to Class A3; Installation of an extract duct at the rear of the property following the removal of existing extractor from the rear of the building.

- 3) The ground floor unit shall not be used for any purpose other than that described in this planning permission, neither shall the premises be used for any other purpose within Class A3 of the Town and Country Planning (Use Classes) Order 1987. The ground floor shall contain an element of Class A3 use (as identified on the submitted plans) in association with the predominant Class A1 use at ground floor level, and shall not be used for any purpose other than that described in this planning permission, neither shall the premises be used for any other purpose within Classes A1 or A3 of the Town and Country Planning (Use Classes) Order 1987.
- In granting this permission, the Council has had regard to the special circumstances of the case. Certain other uses within the same use class would be unacceptable due to effect on access provision, residential amenity or traffic generation, in accordance with Policies TLC1, TLC2, HO11, CC11, CC13 of the Local Plan (2018)
- 8) No organised takeaway delivery of hot food shall take place from the premises (which includes by motorised and non motorised means: bicycles, motor cycles, mopeds and motor scooters).

Reason: To ensure that the amenity of occupiers of the development site/ surrounding premises is not adversely affected by noise and the local highway network is not adversely affected in accordance with polices CC11, CC13, T1, T6, DC1, DC4, and HO11 of the Local Plan (2018).

9) The use of the premises by customers shall not be permitted during the hours of 23:30-08:00 Sunday to Thursdays and Public/Bank Holidays, or during the hours of 23:00-08:00 on Fridays and Saturdays.

To ensure that the amenity of occupiers of the development site/ surrounding premises is not adversely affected by noise from activities or people at or leaving the site, in accordance with CC11, CC13, DC1, DC4, and HO11 of the Local Plan (2018) and Key Principles NN1 and NN4 of the Planning Guidance Supplementary Planning Document (2018).

10) No deliveries nor collections/ loading nor unloading shall occur at the development hereby approved other than between the hours of 08:00 to 20:00 on Monday to Friday, 10:00 to 18:00 on Saturdays and at no time on Sundays and Public/Bank Holidays. To ensure that the amenity of occupiers of the development site/ surrounding premises is not adversely affected by noise, in accordance with polices CC11, CC13, DC1, DC4, and HO11 of the Local Plan (2018) and Key Principles NN1 and NN4 of the Planning Guidance Supplementary Planning Document (2018).

Regards

Neil Milligan Planning Enforcement Team Leader